

City of Bluffton

Job Description

Job Title: Operator - Collection System (Full-time/Part-time/Apprentice)
Department: Municipal Utilities – Collection System
Reports To: Collection System Supervisor
FLSA Status: Nonexempt
Last HR Review: April 2021

Principal Function: The Collection System Operator is responsible performing maintenance and installation work on lift stations and storm and sewer lines.

Essential Duties and Responsibilities: Duties include, but are not limited to:

1. Completes maintenance and inspection work on lift stations.
2. Maintains storm and sewer lines using the combination sewer truck.
3. Repairs and replaces castings and installs manholes and catch basins.
4. Installs new sewer lines according to requirements and procedures specified by the Collection System Supervisor.
5. Maintains equipment and vehicles to include: preventative maintenance, general repair work, and cleaning.
6. Completes smoke and dye testing procedures and locates sewer lines.
7. Performs building and lawn maintenance, as requested.

Supervisory Responsibilities: This job has no supervisory responsibilities.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty according to the requirements of the organization. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

Competencies: To perform this job successfully, all employees working in the City should demonstrate the following competencies:

- **Customer Service** – Responds to requests for service and assistance; Manages difficult or emotional customer situations focusing on listening without interrupting and keeping one’s emotions under control; Solicits customer feedback to improve service; Maintains confidentiality and meets commitments.
- **Professionalism** – Approaches others in a tactful manner; Reacts well under pressure; Treats others with respect and consideration regardless of their status or position; Accepts responsibility for their own actions; Follows through on commitments.
- **Dependability** - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Commits to long hours of work when necessary to reach goals. Completes tasks on time or notifies appropriate person with an alternate plan.

Job-related Competencies – To perform this job successfully, employees in this job should demonstrate the following competencies:

- **Problem Solving** - Identifies and resolves problems in a timely manner; Gathers and analyzes information skillfully; Develops alternative solutions; Works well in group problem solving situations; Uses reason even when dealing with emotional topics.
- **Oral Communication** - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions; Demonstrates group presentation skills; Participates in meetings.
- **Safety and Security** - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.
- **Adaptability** -Adapts to changes in the work environment; Manages competing demands; changes approach or method to best fit the situation; Able to deal with frequent change, delays or unexpected events.

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Education and/or Experience: High school diploma or general education degree (GED); or six months related experience and/or training; or equivalent combination of education and experience. Previous experience in a wastewater department related job is desired.

Other Skills and Abilities: The following skills and abilities are either required or desired.

- A working knowledge of departmental policies, standards, and work methods is required.
- Class B Commercial Driver's License (CDL) license with air brake and tanker endorsement required obtained within 6 months of hire.
- A working knowledge of the principles, practices and processes involved in the treatment of wastewater is desired.
- A working knowledge of federal, state, and local standards and government regulations regarding wastewater treatment and water quality is desired.
- A working knowledge of the occupational hazards of work to be accomplished and the necessary safety precautions needed is desired.
- The ability to operate and maintain all equipment and tools used on the job is required.
- The ability to establish and maintain effective working relationships with employees, regulatory agency officials, and the general public is required.
- The ability to operate a computer, printer, copy machine, scanner, fax machine, and other office equipment is desired.
- The ability to speak, read and write in English is required.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

While performing the duties of this job, the employee is frequently required to walk; sit; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; talk or hear; and lift and/or move up to 25 pounds. The employee is occasionally required to stand; stoop, kneel, crouch, or crawl; smell; and lift and/or move more than 100 pounds with the use of an assistive device.

Specific vision abilities required by this job include close vision (clear vision at 20 inches or less), distance vision (clear vision at 20 feet or more), color vision (ability to identify and distinguish colors), peripheral vision (ability to observe an area that can be seen up and down or to the left and right while eyes are fixed on a given point), depth perception (three-dimensional vision, ability to judge distances and spatial relationships), and the ability to adjust focus (ability to adjust the eye to bring an object into sharp focus).

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

While performing the duties of this job, the employee frequently is exposed to work near moving mechanical parts; work in high, precarious places; and extreme heat (non-weather). The employee occasionally is exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions; the risk of electrical shock; and vibration. The noise level in the work environment is usually loud.

Personal protective equipment must be worn as required to include: steel toe work boots, safety vest/shirt, hard hat, safety goggles, gloves, and protective clothing.

While the offices of the City are open from 8:00 a.m. to 5:00 p.m., Monday through Friday, this position may require work beyond these hours and on the weekends and holidays. It also requires the ability to drive Municipal Utilities – Wastewater Treatment Plant vehicles. Thus, a valid commercial driver's license (CDL) is required.