

City of Bluffton Job Description

Job Title: Operator – Wastewater Treatment Plant (Full-time/Part-time)
Department: Municipal Utilities – Wastewater Treatment Plant
Reports To: Plant Supervisor
FLSA Status: Nonexempt
Last HR Review: December 2020

Principal Function: The Operator – Wastewater Treatment Plant is responsible for performing maintenance work as required to operate, maintain, and repair plant equipment and facilities.

Essential Duties and Responsibilities: Duties include, but are not limited to:

1. Records meter readings, changes charts, and inspects plant equipment.
2. Competes maintenance work on tanks, buildings, vehicles, and other equipment, to include: greasing, repacking pumps, changing valves, cleaning tanks, scrubbing troughs, grinding, and painting.
3. Operates primary and final tanks to include: checking tanks and making adjustments, if required, and any other task required to keep the Wastewater Treatment Plant processes in compliance.
4. Hauls dried sludge to the landfill, as needed.
5. Completes general building and grounds maintenance work to include: mowing and landscaping grounds, cleaning plant buildings, sweeping, and mopping floors.
6. Completes tasks to include: painting, pulling weeds, dusting, cleaning toilets, and sweeping floors.
7. In coordination with the Plant Supervisor, ensures proper operations to maintain compliance with National Pollutant Discharge Elimination System (NPDES) permit as issued by Indiana Department of Environmental Management (IDEM).

Supervisory Responsibilities: This job has no supervisory responsibilities.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty according to the requirements of the organization. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

Competencies: To perform this job successfully, all employees working in the City should demonstrate the following competencies:

- **Customer Service** – Responds to requests for service and assistance; Manages difficult or emotional customer situations focusing on listening without interrupting and keeping one's emotions under control; Solicits customer feedback to improve service; Maintains confidentiality and meets commitments.
- **Professionalism** – Approaches others in a tactful manner; Reacts well under pressure; Treats others with respect and consideration regardless of their status or position; Accepts responsibility for their own actions; Follows through on commitments.
- **Dependability** - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Commits to long hours of work when necessary to reach goals. Completes tasks on time or notifies appropriate person with an alternate plan.

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Job-related Competencies – To perform this job successfully, employees in this job should demonstrate the following competencies:

- **Problem Solving** - Identifies and resolves problems in a timely manner; Gathers and analyzes information skillfully; Develops alternative solutions; Works well in group problem solving situations; Uses reason even when dealing with emotional topics.
- **Oral Communication** - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions; Demonstrates group presentation skills; Participates in meetings.
- **Safety and Security** - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.
- **Adaptability** - Adapts to changes in the work environment; Manages competing demands; changes approach or method to best fit the situation; Able to deal with frequent change, delays or unexpected events.

Education and/or Experience: High school diploma or general education degree (GED); or six months related experience and/or training; or equivalent combination of education and experience. Previous experience in a wastewater department related job is desired.

Other Skills and Abilities: The following skills and abilities are either required or desired.

- A working knowledge of departmental policies, standards, and work methods is required.
- A working knowledge of the principles, practices and processes involved in the treatment of wastewater is desired.
- A working knowledge of federal, state, and local standards and regulations regarding wastewater treatment and water quality is required.
- A working knowledge of the occupational hazards of work to be accomplished and supervised and the necessary safety precautions needed is desired.
- Class B Commercial Driver's permit is required or must be obtained within one-month of hire and a Class B Commercial Driver's License (CDL) with air brake and tanker endorsement is required within six-months of hire.
- The ability to operate and maintain all equipment and tools used on the job is required.
- The ability to establish and maintain effective working relationships with employees, regulatory agency officials, and the general public is required.
- A comprehensive knowledge of the geography of the City and County is required.
- The ability to operate a computer, printer, copy machine, scanner, fax machine, and other office equipment is desired.
- The ability to speak, read and write in English is required.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

While performing the duties of this job, the employee is frequently required to walk; sit; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; talk or hear; and lift and/or move up to 25 pounds. The employee is occasionally required to stand; stoop, kneel, crouch, or crawl; smell; and lift and/or move more than 100 pounds with the use of an assistive device.

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Specific vision abilities required by this job include close vision (clear vision at 20 inches or less), distance vision (clear vision at 20 feet or more), color vision (ability to identify and distinguish colors), peripheral vision (ability to observe an area that can be seen up and down or to the left and right while eyes are fixed on a given point), depth perception (three-dimensional vision, ability to judge distances and spatial relationships), and the ability to adjust focus (ability to adjust the eye to bring an object into sharp focus).

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

While performing the duties of this job, the employee frequently is exposed to work near moving mechanical parts; work in high, precarious places; and extreme heat (non-weather). The employee occasionally is exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions; the risk of electrical shock; and vibration. The noise level in the work environment is usually loud.

Personal protective equipment must be worn as required to include: steel toe work boots, safety vest/shirt, hard hat, safety goggles, gloves, and protective clothing.

While the offices of the City are open from 8:00 a.m. to 5:00 p.m., Monday through Friday, this position may require work beyond these hours and on the weekends and holidays. It also requires the ability to drive Municipal Utilities – Wastewater Treatment Plant vehicles. Thus, a valid commercial driver's license (CDL) is required.

SIGNATURES:

Incumbent's Signature

Incumbent's Printed Name

Date

Plant Supervisor's Signature

Plant Supervisor's Printed Name

Date