

The City of Bluffton announces changes to ensure the health and well being of community members and city employees. Effective March 25, all city departments are closed to the public through 11:59pm on April 6th, at which time the situation will be reevaluated. Bluffton residents are asked to conduct business by phone or email whenever possible.

City departments are implementing changes that reduce staff to essential employees only and allows some employees to work from home. Regular city services, including trash and recycling collection, will continue with no changes in weekly collection schedules planned at this time. Trash and recycling will run as scheduled.

Republic Services notice:

Republic Services is taking the coronavirus seriously. They are closely monitoring CDC, FEMA and local, state and federal guidance.

During this time there will be no extra bag or bulk item stickers sold. We are sorry for the inconvenience, but must limit to cart pick up only. If you have previously purchased the stickers please hold them to until further notice.

We ask that, not just during this time, but all times pay attention to what goes in to your recycling. With the additional restaurant takeout orders please remember that styrofoam and soiled pizza boxes are not recyclable

Mayor's Office

City Hall will be closed March 25th, 2020 and will reopen at 8am on April 7th. The Mayor's Office can be reached at 824-1520 or john.whicker@blufftonindiana.gov or brenda.jackson@blufftonindiana.gov. We will return calls and respond to emails.

Bluffton Utilities

City Hall / Bluffton Utility lobby will be closed Wednesday, March 25 until further notice. Payments are still expected to be paid. Payment can be paid online (<https://www.drfrey.biz/49509/customerlogin.html>), by mail or in the drop box located at City Hall on Scott Street. Call 824-2500 to schedule an appointment to have utilities turned on or off or set up a new account. All departments will operate on a skeleton crew. All emergency and necessary work remains a priority and will be done. Email contact jon.oman@blufftonindiana.gov

IMPORTANT REMINDER - Many household products are labeled as DISPOSABLE and/or FLUSHABLE. While these products may be marketed as a convenience item in this way, the truth is that these types of items have the ability to clog and stop up not only the sewer line on your property, but also can cause blockage and service problems in the public sewer system and pump stations.

Items such as baby wipes, paper towel, disinfecting wipes etc., do not break down once they are flushed. A repair of a sewer line can leave the homeowner or business owner with a very costly repair.

When these products make their way into the public sewer system they collect together, causing very large obstructions and clogs in the main collector lines and get tangled in pump stations requiring repair or replacement of equipment.

Please do your part to keep our city safe, clean, and healthy for everyone.

Parks Department

All parks department events have been cancelled through April 6th. City gym is closed. To contact the Parks Department call 824-6069 or email pam.vanderkolk@blufftonindiana.gov or parks@blufftonindiana.gov. All city parks will remain open at this time. It is recommended you keep the social distance guidelines and not be on the play equipment.

City Clerk

Contact will be made through email and phone calls. 824-0612, tami@blufftonindiana.gov, michelle@blufftonindiana.gov or bri@blufftonindiana.gov
Companies may still mail their CF-1s to the Clerk Treasurer's office if they want them submitted during the closure. (128 East Market Street)

City Court

Closed through until April 8th. Contact the court at 824-3392 if you have any questions. No court fines or penalties will be charged during the closure.

Police Department

The lobby of the Police/Fire Building will be closed to the general public. The closure will last until 8:00 am., Tuesday, April 7, 2020, to coincide with the Governor's Stay at Home order. Non-essential items, such as fingerprinting, firearms permits, golf cart permits, etc. will be suspended during the closure.

For non-emergency police business, citizens are urged to call 260.824.3320. Officers may conduct non-emergency or routine police business over the phone to promote social distancing during this time.

Fire Department

The lobby of the Police/Fire Building will be closed to the general public. The closure will last until 8:00 am., Tuesday, April 7, 2020. For non-emergency Fire Business call 824-6050.

Building Department

The Building Department will be operating hours as usual, from 8am to 4pm. Offices will not be open and employees will be working from home. Contact 824-6068 or ted.smith@blufftonindiana.gov. Permits can still be filled out online.

Street Department

Office will be closed. Contact 824-0714 or tim.simpson@blufftonindiana.gov

Animal Shelter

All services, except for Emergencies have been suspended.

Emergency reasons; mean or aggressive animals, bites; animals that have bitten and owner not located, injured animal, welfare of an animal and deceased animal in Bluffton City Limits (During business hours only)

If you have an emergency, that fits the above criteria, please call 824-6063 and a shelter staff member will be happy to assist you. If after business hours call (City) 824-3320 or County (824-3426)

Public Meetings

Board of Works and City Council meetings scheduled for March 31st are cancelled. The Park Board scheduled for April 7th is cancelled.